



In-Warranty Allowances

EarthLinked® Heat Pump Products and Direct Axxess® Earth Loops

LIMITED WARRANTY COVERAGE

EarthLinked Technologies, Inc.'s (ETI) limited warranty provides coverage for all EarthLinked® product parts. A part is any factory-installed part within an ETI product.

Upon failure of a part during the warranty period, ETI will provide a replacement or repaired part to the servicing dealer. In addition, the servicing dealer will be paid **an allowance in the form of credit to the dealer's account** on parts that are provided by ETI. **All freight (return to and delivery from ETI) charges are the responsibility of the servicing dealer.** The amount of the allowance shall be in accordance with the current *In-Warranty Allowance of EarthLinked® Products and DIRECT AXXESS® Earth Loops, LIT-66*. The allowance is designed to reduce the cost of service. However, it may not cover the entire labor fee charged by the servicing dealer. Additional conditions are detailed in Note 2 at the end of this document.

NOTE
Listed below are the labor, travel and diagnostic allowances for the services described. Refrigerant allowances, marked with an asterisk (*), are listed under Refrigerants.

ETI may not credit the dealer's account for claimed allowances listed herein if the appropriate **warranty registration** is not on file with ETI within **60 days after the product is shipped from ETI**.

ETI shall not be liable for any defect, unsatisfactory performance, damage or loss, whether direct or consequential, relative to the design, manufacture, construction, application or installation of field-specified products or parts.

DESCRIPTION	ALLOWANCE \$USD
Compressor Unit	
1a. SHC Compressor Unit Replacement* (1.5 - 6 Tons) HXR FAIL/WATER CONTAMINATION	\$800
1b. SHC Compressor Unit Replacement* (1.5 - 6 Tons) NO CONTAMINATION	\$650
2. SHC Compressor and Filter/Drier and Run cap (if applicable)* (1.5 thru 6 Tons)	\$325
3. SHC Heat Exchanger and Filter/Drier* (1.5 thru 6 Tons) NO WATER CONTAMINATION	\$325
4. CWH Compressor Unit Replacement* (4 and 6 Tons) HXR FAIL/WATER CONTAMINATION	\$800
5. CWH Compressor and Filter/Drier and Run cap (if applicable)* (4 and 6 Tons) NO CONTAMINATION	\$650
6. CWH Heat Exchanger and Filter/Drier* (4 and 6 Tons)	\$650
7. CWH Circulating Pump	\$65
8. Contactor/Relay	\$25
9. ACC and Filter/Drier*	\$350
9.a Oil Return and Filter/Drier*	\$130
10. LFC/Rail Assembly*	\$260

10a.	Crankcase Pressure Regulator (SW Only)*	\$260
11.	Leak in Factory Joints*	\$130
12.	Low or High Pressure Switch	\$65
13.	Reversing Valve*	\$200
14.	3-Way Valve*	\$165
15.	Cooling Assist Valve*	\$165
16.	Ambient Sensor (THOD)	\$65
17.	Crankcase Heater	\$25
18.	Reversing Valve Coil	\$25
19.	Capacitor	\$25
20.	Other Electrical (SureStart, Lock-out relay...)	\$25
20.a	EarthLinked Diagnostics and Monitoring system (EDM)	\$100
Air Handler / Cased Coil		
21.	Air Handler/Cased Coil Replacement*	\$500
22.	Indoor Fan Motor (Air Handler Only)	\$95
23.	Indoor Blower Wheel (Air Handler Only)	\$95
24.	Drain Pan	\$65
25.	Indoor Coil Leak*	\$165
26.	TXV/CAV Subassembly*	\$165
27.	Refrigerant Leak in Factory Joints*	\$130
27.a	Water Leak in Factory Joints	\$65
28.	Domestic or Hydronic Water Module Replacement*	\$500
29.	Circulating Pump	\$65
30.	High Limit Thermostat	\$25
31.	Freeze Protection Thermostat	\$25
Hybrid Cooling Module		
35.	Hybrid Cooling Module Replacement*	\$500
36.	Fan Motor	\$95
37.	Fan/Fan Grille	\$65
38.	Pressure Switch	\$65
39.	Other Electrical	\$65
40.	Coil Refrigerant Leak*	\$165
41.	Refrigerant Leak in Factory Joints*	\$165
Heat Recovery Module		
42.	Heat Recovery Module Replacement*	\$500
43.	Circulating Pump	\$65
44.	Thermostat (Water or Refrigerant)	\$25
45.	Water Leak in Factory Joints	\$65
46.	Refrigerant Leak in Factory Joints*	\$165
Earth Loop Protection System		
47.	Electrical/Electronic	\$125
48.	Anode Replacement	\$165
Thermostats		
49.	Indoor Thermostat	\$65
50.	Outdoor Thermostat/Sensor	\$65

Earth Loop System (see Note 1)				
51.	Repair and Re-commission*		\$650	
52.	Drilling/Backfilling (Vertical & Diagonal Systems)		\$2,000	
53.	Excavation/Backfilling (Pit & Trench Systems)		\$1,000	
Travel & Diagnostic				
54.	All Travel (Total per Claim)		\$65	
55.	All Diagnostic (Total per Claim)		\$35	
*Refrigerants				
	NOMINAL SYSTEM TONNAGE	R-410A	R-407C	R-22
	1.5 – 2.0	\$35	\$60	\$110
	2.5 – 3.0	\$55	\$90	\$160
	3.5 – 4.0	\$75	\$120	\$215
	4.5 – 5.0	\$90	\$150	\$270
	5.5 – 6.0	\$110	\$180	\$325

Note 1: The service organization must prove to ETI’s satisfaction that the earth loop problem is due to a manufacturing defect. This may include: (1) Shipment of return part(s) for ETI analysis, (2) a job site inspection, and/or (3) valid evidence of proper application of the earth loop system (pH soil test results and avoidance of corrosive conditions as detailed in the DIRECT AXCESS® Installation Manual).

Legend

- SHC : Space Heating and Cooling
- CWH : Commercial Water Heating
- ACC : Active Charge Control
- LFC : Liquid Flow Control
- TXV : Thermostatic Expansion Valve
- CAV : Cooling Assist Valve

Note 2: The following conditions apply to labor allowances credited to the servicing dealer’s account:

1. For claims with multiple replacement or repaired parts on the same product:
 - a. The most significant part will receive the full labor allowance
 - b. Each additional part on the same product will receive a labor allowance of \$35.00.
 - c. Only one diagnostic claim will be allowed for multiple part replacements.
2. All allowances requiring entry into or repair of the refrigerant circuit includes refrigerant recovery, evacuation, recharge and drier change.
3. Allowance for compressor replacement includes refrigerant recovery, system cleanup, evacuation, recharge, and drier change.
4. Noise repair is credited only when due to internal part failure, malfunction, or misalignment.
5. Diagnostic allowance will be paid only in conjunction with a covered replacement or repair.